

POSITION DESCRIPTION – MĀTANGA TAUTOKO A-ĀROPA (PEER SUPPORT SPECIALIST) – NORTH/SOUTH TARANAKI

DATE & LOCATION		RESULTS STATEMENT	PERSON SPECIFICATION
<p>Date: June 2025</p> <p>Location: North/South Taranaki</p> <p>Reports to: Tuakana Whaiwero Maha (Senior Alcohol & Other Drug Clinician)</p>		<p>The Mātanga Tautoko ā-Āropā (Peer Support Specialist) draws on lived experience to support and advocate for whānau engaged in mental health and addiction services. As part of the Whaiwero Maha team, the role focuses on acting as a recovery coach and empowering whānau to achieve recovery goals, strengthen connections, and access appropriate support in line with Whānau Ora outcomes.</p>	<p>The Mātanga Tautoko ā-Āropā provides peer support grounded in lived experience to empower whānau in their recovery. The role promotes kaupapa Māori values, supports Whānau Ora outcomes, and works collaboratively to ensure culturally responsive, person-centred care.</p>
PRIMARY RESPONSIBILITIES		QUALIFICATIONS, SKILLS AND EXPERIENCE	
<ul style="list-style-type: none"> • Provide peer support tailored to individual needs, promoting recovery and self-determination. • Support whānau to navigate systems and services, including housing, income support, employment, and health. • Advocate for whānau when engaging with agencies and providers. • Assist whānau in planning for meaningful futures, including work, relationships, and community participation. • Maintain collaborative relationships with internal teams, whānau, and external providers. • Foster a positive team environment and uphold Tui Ora’s Ngā Uara: Core Principles in all interactions. • Contribute to quality and safety practices, including data accuracy, risk management, and adherence to health and safety policies. • Embrace and promote Māori models of health and Te Tiriti o Waitangi principles. • Participate in cultural development and maintain ongoing professional learning. • Complete all required reporting and support service delivery in line with contract requirements. 		<p>Qualifications & Registration:</p> <ul style="list-style-type: none"> • Gained or working toward minimum Level 4 Mental Health & Addictions Framework training • Current Peer Support training and Wrap Plan (or willingness to obtain) • DAPAANZ registered (or working toward) • Trained in Boundaries and Ethics • Full, clean NZ Driver Licence <p>Experience & Skills:</p> <ul style="list-style-type: none"> • Understanding of recovery approaches in AOD services (Te Pou, 2014) • Experience supporting whānau goals and recovery outcomes • Familiarity with Whānau Ora and Māori health models • Cultural competence and knowledge of Te Tiriti o Waitangi in practice • Strong communication, relationship-building, and organisational skills • High integrity, reliability, and confidentiality • Competent in Microsoft Office and client management systems 	
FUNCTIONS AND REPORTS			
<p>Direct Reports:</p> <ul style="list-style-type: none"> • Nil 		<p>Works closely with:</p> <ul style="list-style-type: none"> • Whaiwero Maha kaimahi • Oranga Hinengaro kaimahi • Service Delivery teams • Tui Ora kaimahi • Whānau • Ngā Kaiwhakahaere Hāmua (Senior Leadership Team) 	