

PGF Services Youth Co-Design Project

Clinical Youth Services Lead (12-Month Fixed Term)

Reporting to:	National Clinical Director and Project Manager
Region:	Northern
Location:	Auckland
Staff:	None
FTE:	1 FTE
Remuneration:	\$95,000-115,000

Overview

We are seeking a full-time Clinical Youth Services Lead to support a youth-focused co-design pilot project. The role requires strong expertise in youth and community development and ideally behavioural addictions. The Clinical Youth Services Lead will guide the project across four core blocks of work: building the evidence base, participating in youth co-design, supporting sector test-site collaboration, and shaping and testing the final service model. They will ensure that all insights, prototypes, and design decisions remain grounded in clinical evidence and best practice. The clinician will take on a caseload of rangatahi that come into PGF and will test the youth support service as part of the co-design process. There is a dual reporting line: 1) to the National Clinical Director for clinical oversight and day to day management of caseload and 2) to the Youth Project Manager for project deliverables and outcomes.

Qualifications & Experience

- **5+ years' clinical experience**, ideally youth-focused
- Graduate qualifications from New Zealand recognized tertiary institution in counselling, applied mental health sciences, psychology, psychotherapy, social work or nursing
- Registered member of an appropriate professional body.
- Strong understanding of youth development, behavioural addictions, digital harm, and harm minimisation/non-abstinence approaches.

- Demonstrated experience working effectively with Māori and Pacific rangatahi, whānau, and communities, with knowledge of relevant treatment and holistic care models.
- Ability to interpret and apply academic evidence and communicate clearly within multidisciplinary teams.
- Skills in project coordination, including planning, monitoring, reporting, risk management, and use of coordination tools.
- Strong relationship management, knowledge of the mental health and addictions sector, and established networks
- Experience in co-design, service development, or establishing new interventions (advantageous).

Key Performance Indicators

Key Area	Key Responsibilities / Indicators
Clinical Practice & Case Management	<ul style="list-style-type: none"> • Deliver brief interventions, group facilitation, and individual counselling for youth experiencing gambling or behavioural harm and affected others. • Conduct assessments, treatment planning, and case management; connect clients to appropriate services. • Provide timely crisis intervention and collaborate with emergency services. • Maintain accurate reporting and participate in practice supervision.
Evidence & Project Leadership	<ul style="list-style-type: none"> • Lead development of a clinically grounded evidence base covering youth development, educational psychology, digital harm, and behavioural addictions. • Interpret research and practitioner insights to inform project direction. • Provide ongoing clinical guidance for design and research teams.

<p>Youth Co-Design & Prototype Testing</p>	<ul style="list-style-type: none"> • Participate in full co-design cycle, translating youth feedback into clinically safe, developmentally appropriate prototypes. • Ensure prototypes are feasible, evidence-based, and aligned with best practice, monitor safeguarding and wellbeing. • Test service with own client caseload from April onwards • Support sector partners in testing and iteration phases.
<p>Service Design & Sustainability</p>	<ul style="list-style-type: none"> • Contribute to shaping a clinically robust, operationally realistic youth-support model. • Assess feasibility, sustainability, and sector alignment. • Provide clinical endorsement of the final model and recommendations for future implementation. • Upskill the youth services team to provide evidence based clinical interventions and best-practice service delivery • Lead role in developing and supporting additional staff as the service grows
<p>Sector Engagement & Relationship Management</p>	<ul style="list-style-type: none"> • Build and maintain relationships across mental health, addictions, and youth-focused organisations to increase referrals and access. • Develop partnerships with tertiary providers and community organisations to support training pathways and service engagement. • Act as clinical liaison with community leaders and project partners to ensure safe, effective, and culturally responsive implementation.
<p>Technical Advisory Group (TAG) Coordination</p>	<p>Manage and coordinate TAG, integrating specialist guidance into evidence building, co-design, testing, and final service design.</p>

Hours and Conditions of Work

- 1 FTE - The ordinary hours of work are forty hours per week with no more than ten hours per day between 7.30 am and 9pm Monday to Friday.
- The Clinical Youth Services Lead may be required to work at a range of sites and may be required to travel to deliver outreach clinics within and outside of the region.

- From time to time, the Clinical Youth Services Lead will be required to attend some key public health activities outside of normal working hours. Time in lieu will be provided in these instances.
- A pool car will be provided to enable travel across sites.
- Police vetting check must be undertaken every 3 years.