

Knowing the People Planning Update

CMHS South Analysis 2007 – 2010

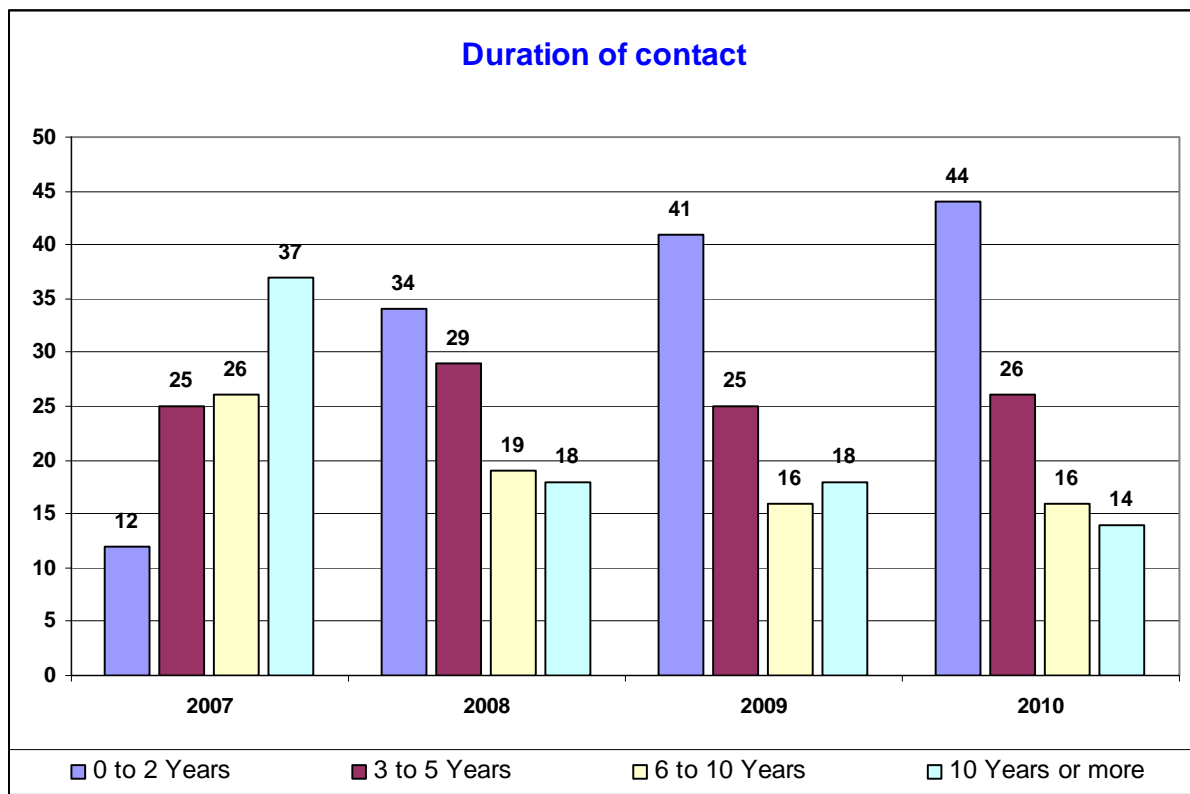
For further information about KPP see: <http://www.tepou.co.nz/page/708-welcome>

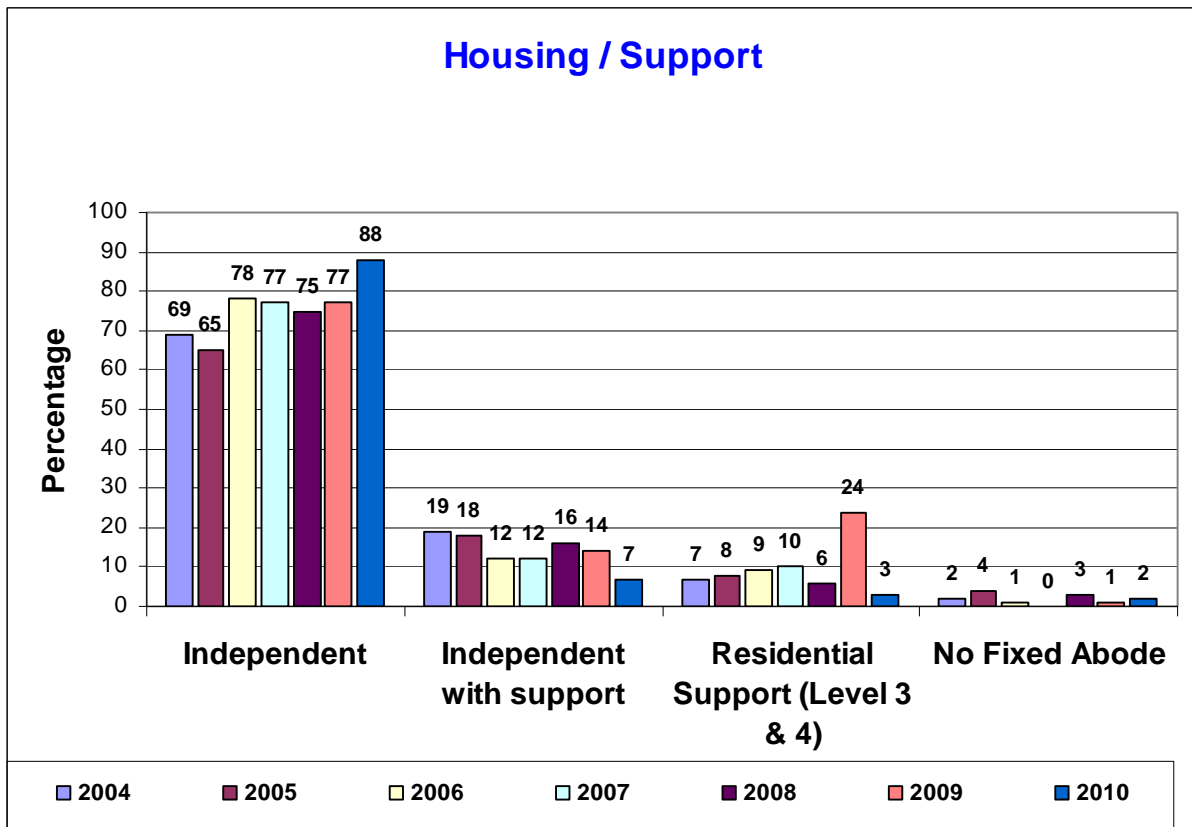
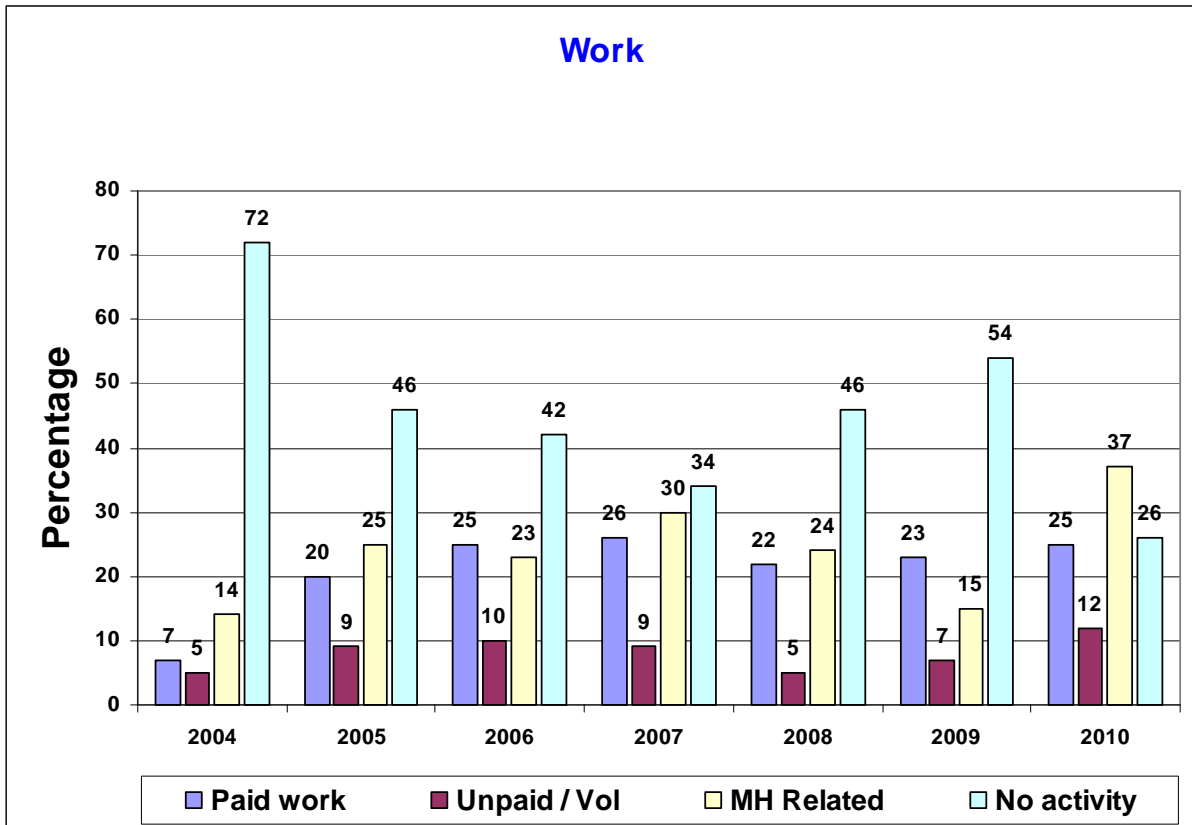
Knowing the People Planning (KPP) is a practical approach that assists Hawkes Bay's mental health services plan for and meet the needs of service users. KPP is based on a six monthly audit to evaluate real service user outcomes in order to assess how well Hawkes Bay mental health systems are working and to identify where improvement is needed.

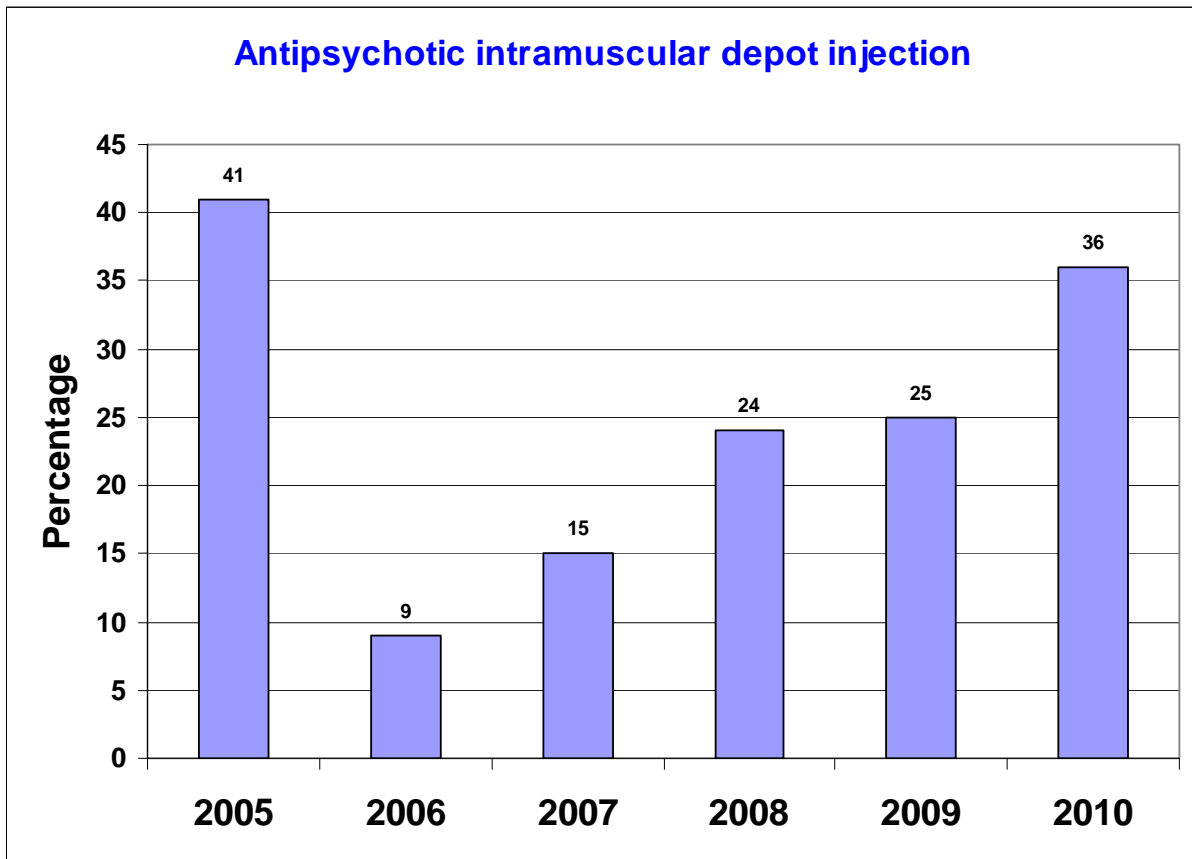
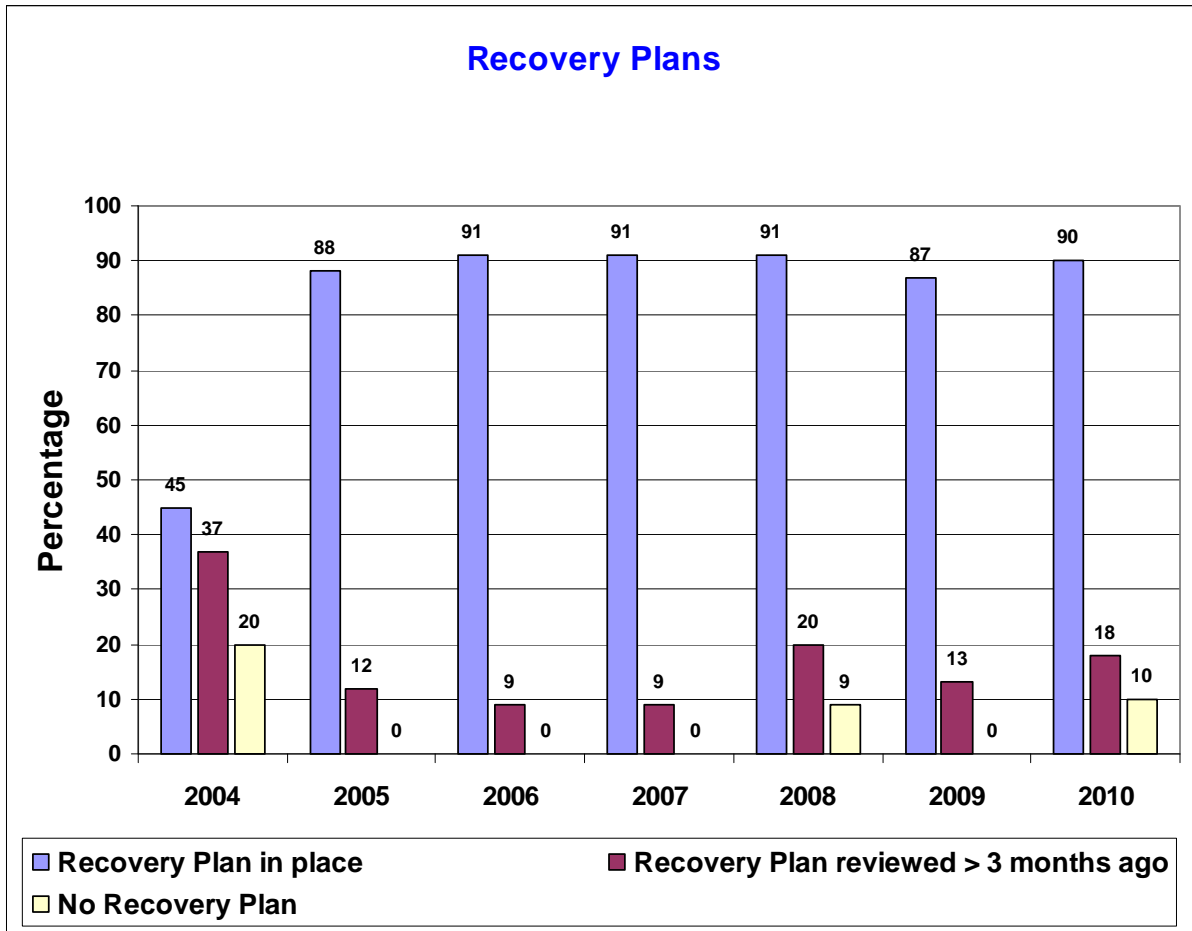
KPP provides hard evidence, which can be used to influence funding and planning decisions that directly benefit service users with the greatest needs.

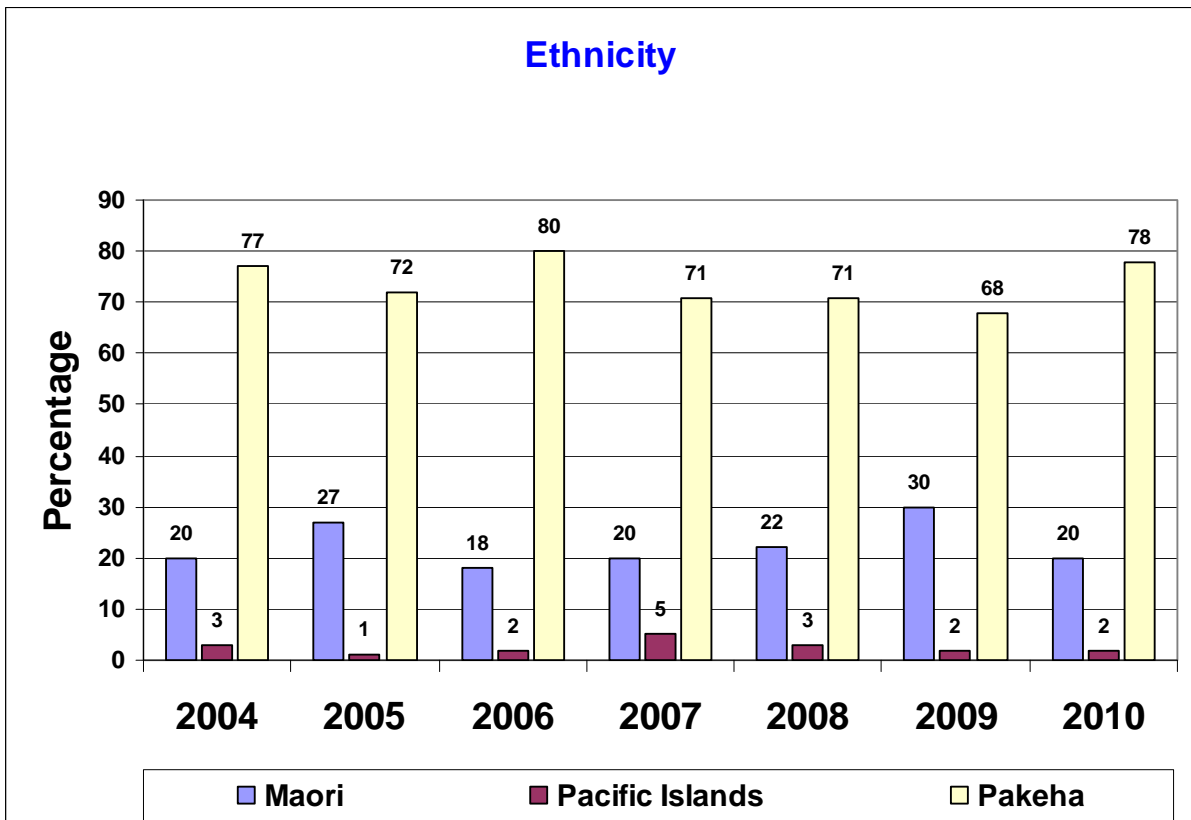
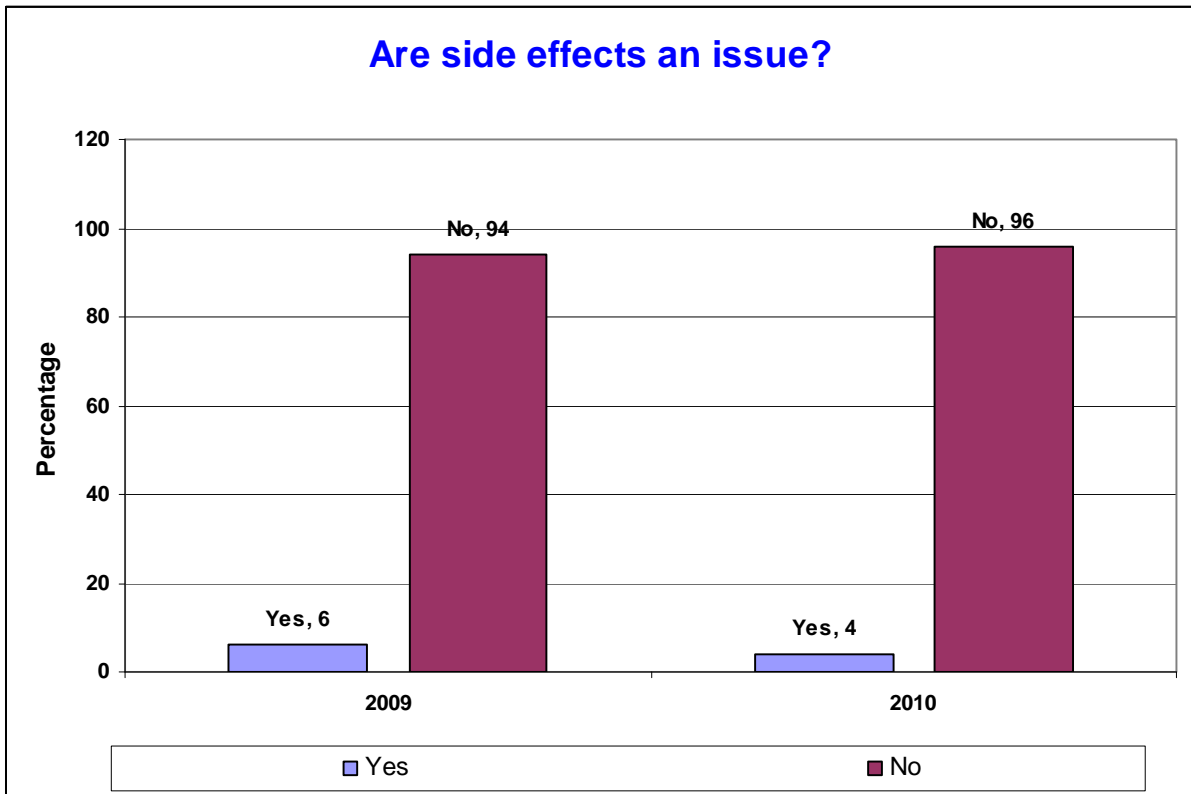
KPP transforms service planning from anecdote to evidence.

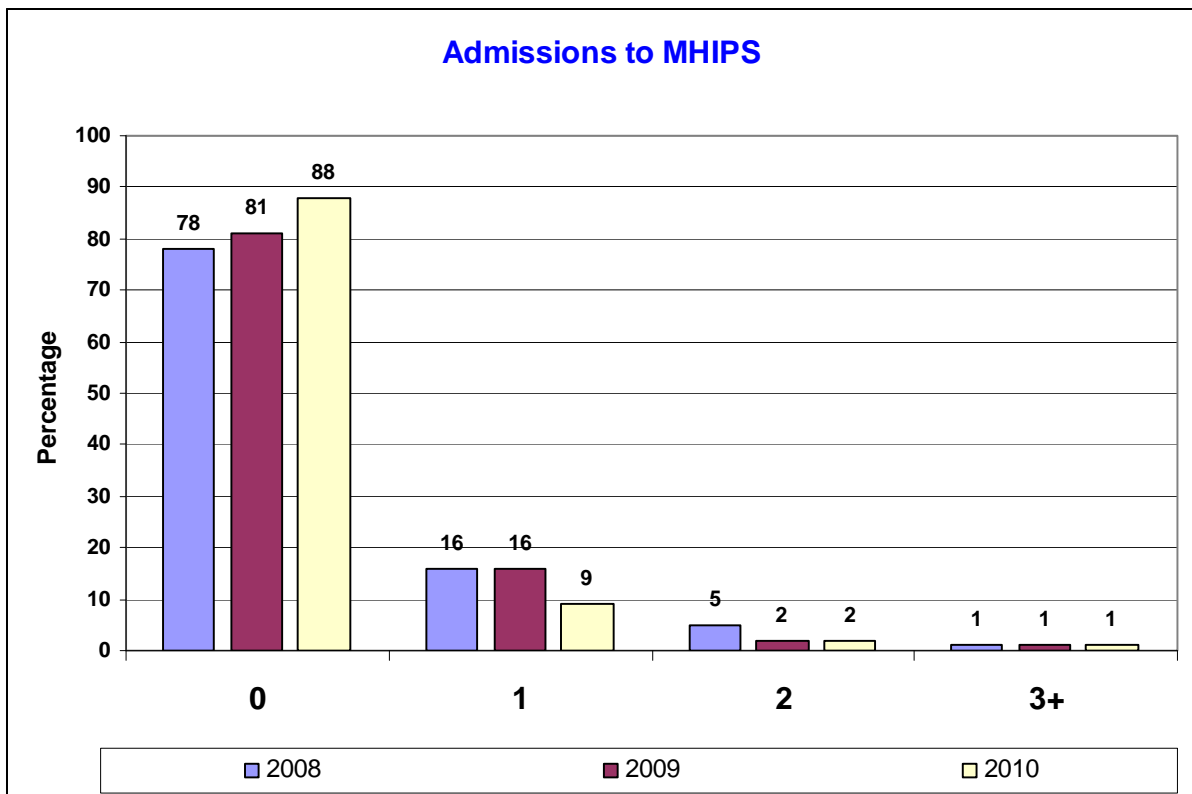
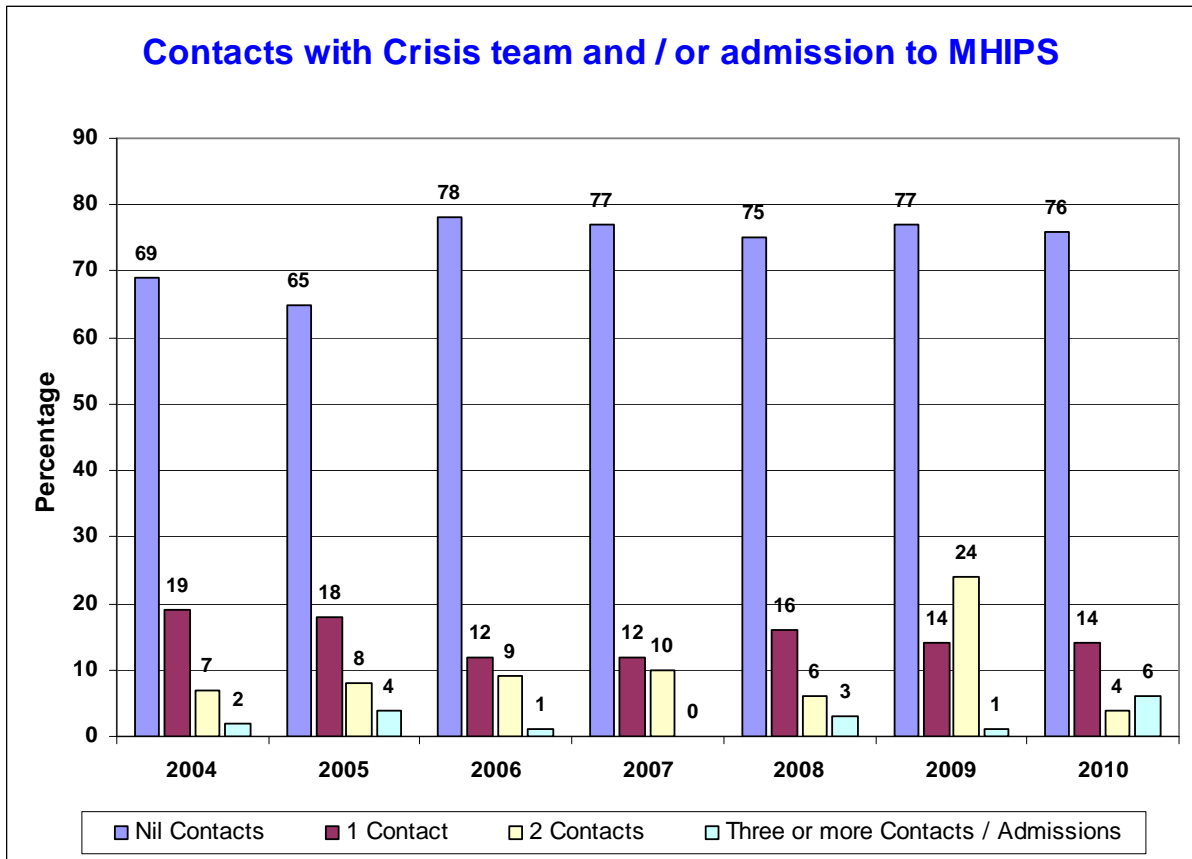
KPP has been adopted into CMHS as a quality improvement tool and led by John Kim and Trish since 2003.

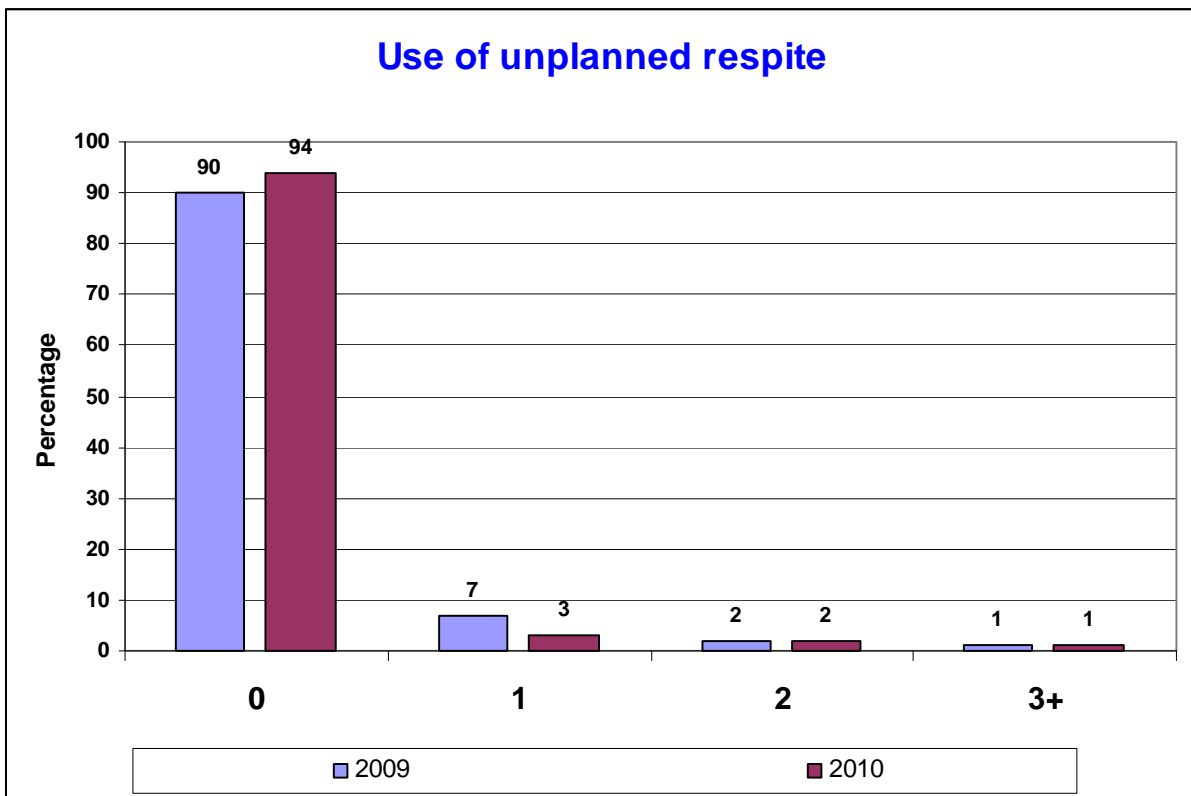


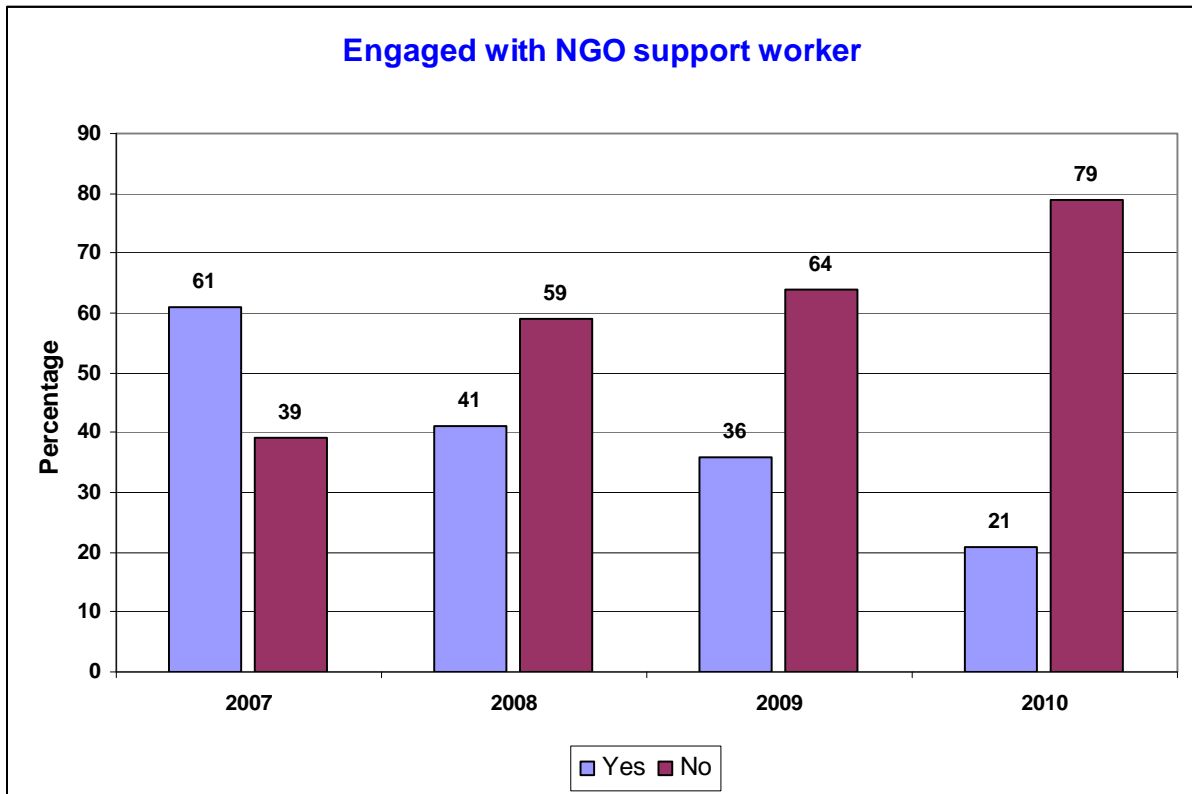












John Conneely and Kim Henneker
10.11.2010